

Welcome Back— preparing for your visit



You Belong Here, Swimming With Us!

- Please arrive at the centre no more than 15 to 30 minutes prior to your assigned swim time. There are no refunds for your reserved time. If you are sick, please contact us before your reserved time, and we will be happy to apply a credit to your account.
- Please arrive “swim ready”: dressed in your swimsuit, and with as few possessions on your person as possible.
 - ◇ Please bring your own water bottles. Fountains are unavailable.
 - ◇ Please bring your own goggles.
 - ◇ Kickboards and pool noodles will be provided.
 - ◇ Face coverings & masks that cover your nose and mouth are not allowed to be worn in the water.
 - ◇ Snorkels are prohibited.
- Physical distancing must be maintained at all times. Please stay 2 metres (6-feet) apart from Saanich employees and fellow users of the centre.
 - ◇ Patrons in need of physical assistance should receive help from a family member.
- Inside the foyer of the main entrance, a staff member will greet you and check your reservation time and location. Please note:
 - ◇ We are unable to accommodate any changes.
 - ◇ The hot tub, steam room, sauna and tots pool are all closed.
- You will be directed downstairs, past the cashiers on the pool deck level, and into the change rooms.
 - ◇ If you are swimming in the competition pool, you will be directed to the team change rooms.
 - ◇ If you are swimming in the dive tank or teach pool, you will be directed to the public change rooms.
- Change room times are limited. You will have time to change, and have a quick cleansing shower before entering the pool deck.
 - ◇ Lockers are unavailable.
 - ◇ You will find a clean laundry basket at your reserved lane to store your personal items.

On the pool deck, a staff member will be on hand to assist you with finding your reserved lane.

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- At your reserved, designated lane, store your personal items in the clean laundry basket and hop in!
- You have access to your lane for the full allotment of time, but must abide by the strict start and stop times.
- On-deck bathrooms are available should you need them during your swim.
- When your swim time closes, please exit the water, dry off, and bring your basket to one of the basket cleaning stations.
- Cleaner and paper towel will be provided for you to clean your basket.
- Please leave the basket at the cleaning station and follow the directional arrows to exit the pool deck.
- Change room times are limited. In order to accommodate all our patrons, everyone must move as quickly as possible through the change rooms.
- Showers times are limited to a quick rinse only. All personal grooming, including hair washing, must be done at home.
- Kindly follow Saanich pool rules and staff directions. If you need assistance at any time, our lifeguards are happy to help.