

AGENDA
PARKS, TRAILS AND RECREATION ADVISORY COMMITTEE
Saanich Municipal Hall, Council Chambers
Via MS Teams
Wednesday, March 23, 2022 at 4 p.m.

In light of the COVID-19 pandemic and to ensure social distancing, this meeting is closed to the public and can be viewed/heard via MS Teams. Please note that MS Teams callers are identified by their phone number which can be viewed on screen by all attendees at the meeting.

To hear this meeting by telephone call **1-833-214-3122** and use code **260 213 532#** during the time noted above.

***** Territorial Acknowledgement & Inclusivity Statement *****

- 1. ADOPTION OF MINUTES**
 - February 23, 2022 ([attachment](#))
- 2. CHAIR'S REMARKS**
- 3. CORRESPONDENCE**
 - Memo dated March 16, 2022 – Pop-Up Dog Park Program ([attachment](#))
- 4. SAANICH OPERATIONS CENTRE** 20 mins.
 - Presentation by Manager of Strategic Facilities Planning
 - [Project Website](#)
- 5. OLDER ADULT STRATEGY** 10 mins.
 - Update from Senior Manager of Community Services ([attachment](#))
- 6. RECREATION UPDATE** 10 mins.
 - Update from Manager of G.R. Pearkes Recreation Centre ([attachment](#))
- 7. COASTAL CONNECTOR TRAIL** 20 mins.
 - Presentation by Southern Vancouver Island Nature Trails Society ([attachment](#))
- 8. PICKLEBALL REPORT** 20 mins.
 - Presentation by Parks Planner and Designer ([attachment](#))
- 9. ADJOURNMENT**

*** Adjournment ***

Next Meeting: April 27, 2022

In order to ensure a quorum, please contact Nancy Chaggar at 475-5494 ext. 3505 or nancy.chaggar@saanich.ca if you are unable to attend.

MINUTES
PARKS, TRAILS AND RECREATION ADVISORY COMMITTEE

Saanich Municipal Hall, Council Chambers
Via Microsoft Teams

February 23, 2022 at 4:01 p.m.

Present: Councillor Judy Brownoff (Chair), Leigh Campbell, Pam Carroll, Rachel Corder, David Little, Dex Owen.

Staff: Eva Riccius, Senior Manager Parks; Tiana Solares, Senior Manager Recreation; Silvia Exposito, Planner; and Nancy Chaggar, Senior Committee Clerk.

Regrets: Ted Austin; Annie Djiotsa; Amy-Jade Louie; Darrell Wick.

Guest(s): Alex Izett, Anita Kess, Coleen Rogers.

1. ADOPTION OF MINUTES

MOVED by D. Little and Seconded by L. Campbell: "That the minutes of the January 26, 2022 Parks, Trails and Recreation Advisory Committee meeting be adopted as amended."

CARRIED

- "November 2021 report to Council" was changed to "September 23, 2021 report to Council" on page 2, item 5.

2. CHAIR'S REMARKS

- Council supported the Committee's Motion regarding Saanich being a Bird Friendly City.
- Saanich will host an Earth Day celebration on April 23rd at the Municipal Hall.
- Council approved the Uptown-Douglas plan at its February 15, 2022 Public Hearing. The plan includes added park space, open space, and trail connections.
- Budget discussions will begin on March 1st at 6 p.m.

3. DORIS PAGE PARK RENEWAL CONCEPT

Anita Kess and Coleen Rogers presented to the Committee (PowerPoint on file). In response to the presentation, the following comments were made:

- Parks staff will meet to discuss a number of community projects for new Pulling Together programs including the Doris Page project.
- The first step will be to do a hazard tree assessment.
- Signage may take a little longer to implement.
- As a result of a recent Memorandum of Understanding between Saanich and the W̱SÁNEĆ Leadership Council, discussions are unfolding for project ideas in Cordova Bay.
- The Doris Page project contributes to Saanich's First Nations programming and has great potential.
- The Park Stewardship Coordinator will be invited to present to the Committee on the Pulling Together program.

MOVED by P. Carroll and Seconded by D. Little: “That the Parks, Trails, and Recreation Advisory Committee supports the concept of moving the Doris Page Park *Pulling Together* program forward as soon as is practicable.”

The Motion was then Put and CARRIED

4. DRAFT CADBORO BAY LOCAL AREA PLAN

The Planner presented the draft Cadboro Bay Local Area Plan to the Committee (PowerPoint on file). The following comments were noted:

- The purpose of this presentation is to receive input from the Parks, Trails and Recreation Advisory Committee on the draft plan.
- Work on the plan began in 2018.
- An advisory committee composed of various stakeholders was created in order to provide maximum inclusion.
- Parks in the Ten Mile Point area are not easily accessible by vehicle; however, planned trail connectivity should improve walking and accessibility in the area.
- One of the goals for this project is to add more pedestrian and cycling infrastructure. The plan also identifies the need to take a closer look at parking.
- Sinclair and Cadboro Bay Roads have large hills and may not be accessible to everyone despite new sidewalks and bike lanes.
- The plan looks at improving access to Haro Woods and formalizing public access to the Queen Alexandra property.
- Various methods and tools were used to provide an opportunity for feedback and public engagement on the plan.

MOVED by D. Owen and Seconded by L. Campbell: “That the Parks, Trails, and Recreation Advisory Committee support the Cadboro Bay Local Area Plan and work especially around accessibility for all ages and abilities, connectivity of trails and parks, and wayfinding signs will be key.”

The Motion was then Put and CARRIED

5. NAMING OF LAYRITZ FIELD – UPDATE

The Senior Manager of Parks provided an update and the following was noted:

- This was an initiative to rename a baseball diamond at Layritz Field after Zack Downey.
- The Home User Club is not supportive of this initiative because there have been many volunteers who have spent a lot of time helping to maintain the field in the past.
- Staff will not take this forward to Council without the support of the Home User Club.
- It may be possible to rename something else at the field (other than the baseball diamond). This matter will be left with the initiator and the Home User Club.

6. DIVISION REPORTS

The Senior Manager of Parks provided an update and the following was noted:

- Staff from the Recreation division will provide an update to the Committee on the Leisure Involvement for Everyone (LIFE) program.
- It was suggested that staff reconsider providing shared water bowls for dogs in the Pop-Up Dog Park Program due to health and hygiene concerns.
- There are various initiatives happening in different areas of Cuthbert-Holmes park aimed to restore, maintain, and educate. The berm is under warranty with the Ministry

of Transportation for three years, and is currently under their care.

- Reports from Parks, Recreation and Community Services divisions are shared with the Committee every two months for information and reference about program updates and divisional initiatives.

7. ADJOURNMENT

MOVED by D. Owen and Seconded by R. Corder: “That the Parks, Trails, and Recreation Advisory Committee meeting be adjourned.”

CARRIED

The meeting adjourned at 5:51 p.m. The next meeting is March 23, 2022 at 4 pm.

Councillor Brownoff, Chair

I hereby certify these Minutes are accurate.

Committee Secretary

Memo

File: 1420-30 PTR

To: Judy Brownoff, Chair of the Parks, Trails and Recreation Advisory Committee
From: Angila Bains, Manager, Legislative Services
Date: March 16, 2022
Subject: 2021 Pop-Up Dog Park Pilot Program Summary And 2022 Proposal

At a Council meeting held March 14, 2022, Council discussed the 2021 Pop-Up Dog Park Pilot Program Summary and 2022 Proposal, which included the memo of the Parks, Trails and Recreation Advisory Committee dated February 18, 2022. The following motions were made:

“That Council refer the matter back to staff to review alternate sites including McMinn Park, Brydon Park and any other that park that does not meet current geographic equity in the mapping.”

The minutes and further information will be available on www.saanich.ca/agendas.



Angila Bains, B.A., CMC
Manager, Legislative Services/Municipal Clerk

/mm

cc: Nancy Chaggar, Committee Clerk



The Corporation of the District of Saanich

Report

To: Parks, Trails and Recreation Advisory Committee
From: Cristina Caravaca, Senior Manager of Community Services
Date: 03/07/2022
Subject: Update Report on the 2017-2022 Older Adult Strategy

RECOMMENDATION

That the Committee receives this report as information.

PURPOSE

The purpose of this report is to provide the Committee with an annual update on how the initiatives described within the Older Adult Strategy are being implemented by the Parks, Recreation and Community Services department.

BACKGROUND AND DISCUSSION

OLDER ADULT STRATEGY (OAS) 2017-2022

This report reflects on the previous four years of the Older Adult Strategic (OAS) and Implementation plan, and establishes a summary of developments that have been made to date. The OAS Strategy codified the community's need for the District of Saanich to create a spectrum of services for older adults. These services span many ages, abilities, cultures and income levels. The strategy is built on the foundation of four key focus areas: Programs, Communication, Collaboration and Age-Friendly spaces. The goal of each lens is to ensure that every Saanich resident can move through the stages of aging with support and dignity.

Obstacles: The Older Adult Strategy was originally adopted by council in the summer of 2017, and put forward for funding consideration at the end of that year. However, in the 2018 budget, the Older Adult Strategy only received \$25,000 of the \$124,000 requested to launch its first year. The funded items were Staff Awareness Training and Accessible Outdoor Walkways, with no additional staff to support the work. This pattern of partial funding has remained with the strategy each year. The recommendation for 2021 was that the plan would have a robust team of staff support, but we have only been awarded one of the four half-time Programmer 1 positions requested to support the plan. The Recreation Health Therapist has been denied through two funding cycles,

and is up for consideration again. While adequate staffing has been the biggest obstacle to success, COVID-19 also exponentially increased the difficulty staff face in delivering services to Saanich's vulnerable and isolated older adults.

Successes: Despite these setbacks, many valuable developments have been made. For example, staff has been able to identify partnerships and grants to leverage community work that serves older adults. New programs have been developed such as Nordic Pole Walking, Forest Bathing, Painting-Watercolour Retreat, Hearts Together Community Arts project, Chair Fitness, Brain Games, and Music on the Lawn at assisted living facilities.

Beyond just creating targeted programs for the older adult demographic, staff has also reviewed the District's public facilities to make them Age-Friendly. The Signage and Wayfinding Strategy has been completed, and Community Recreation Centres will now begin to create new signs that are inclusive and understandable to older adults. The District has added welcome desks to our centres (although COVID-19 temporarily slowed progress) and walkways around the exteriors have been made more accessible in key areas. The Parks Public Washroom strategy is also making it easier for people to get active and get outside, knowing that they will find a clean, safe washroom should they need it.

Communication is crucial to connectedness for Older Adult and as such, emphasis has been given to communication and outreach strategies that are specifically geared to the community. The Connections Older Adult guide is now being produced regularly, both digitally and in print, and nearly a quarter of a million copies have been distributed across the Greater Saanich area since it was created in 2019.

Finally, staff has had great success in keeping new community partnerships alive, despite the isolating provincial mandates of COVID-19. These meaningful ties help us to support Island Health practitioners, Urban Indigenous and First Nations elders groups, newcomers and refugees through the Intercultural Association and other older adult serving agencies.

As staff look to the final year of the strategy, the biggest initiatives are yet to be accomplished. In 2023, Council will receive requests to support the development of an Age-Friendly Park, a user-friendly Trail Guide, a communication plan for reaching residents age 75yrs and beyond, and technological support for the welcome kiosks at all four centres. When implemented, these initiatives will mark the completion of the OAS Strategy.

FINANCIAL IMPLICATIONS

Full funding for the Older Adult Strategy has not yet been approved. As described above, despite receiving Council's endorsement in 2017, the plan has received only partial funding each year. This has forced staff to pick and choose which recommendations they could reasonably support within existing levels. The plan has stagnated and large funding requests that were originally scheduled for 2020 and 2021 have not been brought forward because there is no staff available to support the work. Without full funding, staff will be unable to fully implement the Older Adult Strategy as it was approved five years ago.

STRATEGIC IMPLICATIONS

The implementation of the OAS directly supports Saanich Council's Strategic Plan 2019-2023 under the goal of "Community Wellbeing". The initiatives that comprise the majority of the OAS actively promote that "diversity, respect and inclusion is vital" and that we take action to "acknowledge the diversity of our community and changing demographics, and ensure the inclusion of all by adapting Saanich plans appropriately". We also affirm that through the outcomes of the OAS that we will "continue support to the Age-friendly Initiative"

CONCLUSION

Saanich Parks, Recreation and Community Services recognizes and values the diversity of the community and endeavors to provide meaningful activities that enrich the lives of resident no matter their age, ability, ethnicity, orientation, gender identity, national origin or financial means. The pursuit of these community-driven strategies has been a meaningful journey that has laid a solid foundation of participant-driven practice for the department. COVID-19 has only enhanced staff's commitment to providing these crucial services to those need them ensuring that "Everyone Belongs in Saanich".

ATTACHMENTS:

- A. Older Adult Strategic Plan Resource Requests
- B. Older Adult Strategy Year Four Summary

Older Adult Strategic Plan Resource Requests

ALISON CHAMBERLAIN
OLDER ADULT SERVICES, PROGRAMMER II
COMMUNITY SERVICES DIVISION
PARKS, RECREATION & COMMUNITY SERVICES DEPARTMENT

Summary

Older Adult priorities have increased in representation over the four years of this summary report, in Saanich Parks, Recreation and Community Services. The Older Adults Strategy (OAS) has been funded full time hours for one Older Adult Programmer II (2019, July) but only funded so far for one (of four) part time Programmer Is (2020). This has allowed the strategy to begin its work and share it's priorities on a local, provincial and international scale.

However the strategy's biggest barrier has been the lack of funding. The OAS was originally adopted by council in the summer of 2017, and put forward for funding consideration at the end of that year. However, in the 2018 budget, the Older Adult Strategy only received \$25,000 of the \$124,000 requested to launch its first year. This pattern of partial funding has remained with the strategy each subsequent year.

Compounding these difficulties, is the global pandemic. Partnerships and access to the community suddenly became extremely restricted, older adults faced periods of recreation closures and periods of program restrictions. Of the two years of the pandemic included in this report, the 55+ population has only been vaccinated for six months of that time.

At the heart of adapting to these challenging conditions is staffing to continue the sustainability of the strategy work and adapt to delivering services in a pandemic. Although we are presenting a four year summary, we are actually in what we feel is the end of year two, in the five year strategy. Please find a summary of the four strategic priorities of the OAS plan over the past four years in this report.

Strategic Priority 1: Programming Continuum

In response to public engagement recommendations for the Older Adults Strategy (OAS), Saanich Parks, Recreation and Community Services programming, during the past four years has focused on expanding the variety of offerings of indoor/outdoor programs, health services, volunteer opportunities and dedicated staff working to address strategy goals and actions.

Saanich chaired an inter-municipal review of the LIFE program (2019), received two Island Health Community Wellness Grants for Older Adult isolation (2019) and neurodiverse/respite programming (2018). Partnered with the University of Victoria to review the Take Heart Program (2019) and worked on a Dementia Friendly Victoria Working Group (2021). The Older Adult Programmer also sat as a member of the HARP Older Adult working committee (Health and Recreation Partnership) with representatives from other municipal recreation providers and Island Health (2019-2021). Saanich added new outdoor programs such as birdwatching, croquet (2018), walks for 70+ years (2021), and ran a forest bathing and creative expression pilot program (2021). Lack of staffing to achieve goals has been identified as a barrier to keeping this work sustainable long term.

Resource Requests for Programming Continuum

New Options for Try Out/Introductory Classes (\$4,000/year)

Funded 2020 - ongoing

From 2018-2021 we saw an increase in try out and introductory classes including: Try Before You Buy Week (2019), Free Older Adult Introductory Swim Lessons at Gordon Head (2021), Free Inspired In Nature Pilot Program (2021) and Walkers with Walkers (2021) walking skill building program.

Additional Staffing for Weight Rooms (\$10,000/year)

Funded 2019 - ongoing

Each recreation centre (4) added additional weight room staff yearly to support skill development of Older Adults, including offering Free Weight Room Orientations, for all Adults 60+ (2019-2021).

New Multi-generational Programming (\$4,000/year)

Funded 2019 – ongoing

Multi-generational programming included partnering with Community Response Network for two Intergenerational Dinners (2018), continued iPAL (Intergenerational Physical Activity Leadership program) in schools, a Voices in Motion intergenerational choir (2019-2020) and our ongoing summer events outdoors such as Music in the Park. We were also able to work with the University of Victoria to plan an intergenerational Memory Café (2021).

New Volunteer Greeter Supplies (\$2,000/year)

Funded 2019 - ongoing

Ongoing Volunteer Greeter supplies have supported the Greeter program with welcome banners (2019), training equipment (2020), volunteer vests (2021), and one tablet (2021) to enable volunteers to assist navigating our online recreation systems and resources with the public. The program went on pause due to the significant changes in our centres over the pandemic, (less people in the centre, no loitering), the program is adapting and had a visioning meeting with a planned resumption going through consultation with centres (2021). More staff are required to support the viability and robustness of the volunteer program.

New Elder College Supplies (\$2,000/year)

Not funded

Lack of funding as well as lack of staff funding to facilitate this program has kept this goal unattainable at this time. Older adults teaching each other peer to peer college lifelong learning programs have additionally been held back due to lack of technology to reach Older Adults during a pandemic (lack of access to Zoom).

Increase Older Adults Programmer II to full-time (\$43,000/year)

Funded 2019, July - ongoing

Full-time hours has had a significant benefit allowing the programmer to continually addresses what strategies and goals can be acted on each year. This role is essential as an advocate and communication link with the rest of Saanich, the public and partners. Assisting multiple-site implementation of strategy goals this position enables greater partnership with other Older Adult serving organizations locally, provincially and internationally including:

Victoria Native Friendship Centre, Cordova Bay 55+, Saanich Silver Threads, Goward House, Saanich Volunteer Services Society, University of Victoria, Dementia Friendly Victoria, Alzheimer's Society of BC, Inter Cultural Association, The City of Victoria Recreation, Westshore Parks & Recreation, Island Health, BCRPA, BC Summit on Aging and the WHO Global Age-Friendly Cities Project.

Four new part-time Programmer I positions

(17.5 hours/week) (\$35, 500) one each year plus workstations (\$5,000) per position

One part-time P1 funded 2019 - ongoing.

Not funded for required additional staff 2020 & 2021

Seeking funding for 2022

Having staff is essential to be able to execute a fulsome and thriving strategy. Having the required, requested staff, would not only enable us to continue the priorities set in 2017, but better adapt how we achieve those strategies to an ongoing pandemic.

Having one part time Programmer I has been essential to running Cedar Hill Social Club, outreach and collaborative programs, they are essential to community relationships and serving our many Older Adults.

Many of the priorities we have that we have not been able to address yet would be addressed with more staff helping our programs and initiatives to flourish including: supporting the Volunteer Greeter Program, developing an Elder College-style programming, continuing staff awareness/training, more sustainability in the variety of programs offered and the sustainability of the OAS goals.

New Recreation Therapist position (\$86,000/year)

Not funded 2018, 2019, 2020, 2021

Seeking funding for 2022

This role is an essential link for the many health related partnerships that are needed to provide quality recreation and community services to older adults. With the concept of social prescription gaining ground in British Columbia, where health practitioners are more likely to refer patients to recreation or community programs, rather than just pharmaceutical interventions for health, and with our programming work increasingly involving partnerships and collaborations with Island Health and health serving agencies, having a Recreation

Therapist, on our team is a timely response to shifts in public recreation and remaining useful to our constituents.

Because we do not have this position this work takes up a majority of the Older Adult Programmer II time, meaning that other goals are not achieved.

Strategic Priority 2: Age-Friendly Spaces

Welcoming and inclusive spaces continue to be a priority with completion of a new Signage and Wayfinding Strategy (2021), washroom strategy (2019), three welcome desks and viable walkway loops added to Gordon Head and Cedar Hill Recreation Centres. Saanich Parks have also used Age-Friendly design with completion of walkway loops at Horner Park (2021).

Resource Requests for Age-Friendly Spaces

Welcome Kiosks in centre lobbies

(\$8,000/year 2019-2022) - Funded 2019-2021, Awaiting funding 2022

(\$10,000 for four computers) – to be requested in 2023

Kiosks were piloted in Saanich Commonwealth Place (2019) and then expanded one per year into Cedar Hill Recreation Centre (2020), and Gordon Head Recreation Centre (2021) (desk is currently in delivery). We are awaiting funding at G.R. Pearkes Arena for the coming year (2022). Staffing required to help make this program thrive to support the volunteer greeters/community ambassadors is required.

Signage Strategy created for Saanich Community Recreation Centres & Cedar Hill Golf Clubhouse (\$40,000)

Funded in 2019

A signage strategy has been created and is available online at the Older Adults webpage. We look forward to implementing the signage strategy in our recreation facilities.

Public Washroom Strategy for Saanich Parks (\$25,000)

Funded in 2019

The Parks, Recreation and Community Services Washroom Operations and Capitol Plan was funded and completed (2019). This plan drew on the Active Transportation Plan (2018) and Older Adult Strategy (2017), highlighting washrooms as an important component of a good park and trail system. Implementation has been slowed due to the pandemic but more washrooms have been added to parks and trails as able.

Create Staff Awareness Training on challenges older adults face as they age; implement (\$10,000)

Funded 2018

Staff were provided a series of internal workshops, and one with the Alzheimer Society of British Columbia (2018) on the challenges older adults face as they age. An age simulation suit was purchased and used for training (2018).

It is ongoing work to continue ensuring Saanich staff are responsive to the cognitive, physical and social needs of older adults and lack of Older Adults staffing is a barrier to keeping all staff orientated and trained.

Develop a Plan for Age Friendly Park (\$25,000)

To be requested for 2023

Although this resource request has not been requested yet, age-friendly aspects of recent park upgrades have been taken into consideration. The consultation process for the upgrades to Fowler/Lochside Park Project (2021) included input from the public of all ages and the Older Adults staff team.

Funding the forthcoming budget request to create and deliver an age friendly park plan will be a huge asset to the community and achievable with the staffing to carry out this work.

Plan Completed for accessible outdoor walkway loops at Recreation Centres (\$15,000)

Funded in 2018

Plan completed and the walkway from Feltham Road to Gordon Head Recreation Centre was improved (2018), assessable walkway loops were completed at Gordon Head Recreation Centre (2020) and at Cedar Hill Recreation Centre (2021).

Strategic Priority 3: Collaboration

Over the reports four years we have continued to develop and create relationships and opportunities with: Saanich Parks, Recreation and Community Services, Saanich senior serving organizations and partners, inter-municipal recreation leaders and programmers, Island Health and health services partners, University of Victoria, Victoria Native Friendship Centre, Inter Cultural Association, as well as older adult serving volunteer agencies.

Older Adult strategies have been incorporated into other departments' plans in Saanich when relevant. We are on the Recreation marketing committee, and many internal working groups and have presented and worked with different departments in Saanich closely.

Processes were achieved for Island Health practitioners to access Recreation facilities with clients (2019) and we attended the Victoria Urban Reconciliation Dialogue's Event (2020). Saanich also presented on Innovative Local Government Programs and Partnership Panel at the BC Summit On Aging conference highlighting Saanich Older Adults Strategy (2019).

Despite our lack of staffing and a pandemic, we feel more able to partner and connect than before the strategy, but we have had to turn down opportunities, and have been unable to achieve some collaborative projects due to lack of staffing.

Resource Requests for Collaboration

Offer Introductory programs at subsidized and non-market housing agencies (\$2,500/year)

Funded 2019-ongoing

Programs were offered offsite to subsidized housing units (2019) but faced a huge barrier when the pandemic shut access to the public in the buildings of many of our outreach partners. Phone based programming became a method for us to continue this work temporarily but participants have made it clear they would prefer Zoom programming (2021) to phone based programming.

New Introductory programming for older adult immigrants (\$2,000/year)

Funded 2019-ongoing

Facilitating introductory programs for older adult immigrants has included: recreation centre tours (2019), introductory recreation programs (2020) in partnership with the Inter Cultural Association with a pause during the pandemic in 2021.

Strategic Priority 4: Enhance Communication

The marketing of Saanich recreation programs, services, parks and trails more easily reaches older adults and is available through a range of print and digital means. Marketing remains positive and respectful, the LIFE program, Older Adult Assistance Card (2019) and information on services specifically of interest to Older Adults in the community are distributed. The Older Adult Connection Guide reached a high in distribution (2021) with over 247,000 being accessible to the public last year. Saanich has raised the awareness of the Free “Lifetime” 90 years + Monthly Access Pass for patrons (2021) in our marketing and communication. Added Activity Talks, where anyone can ask an Older Adult related question (2021) and a Connecting Together Survey (2021) (with 100 unique respondents ranging evenly from 55-89years) have brought us into contact with many diverse Older Adults in Saanich.

Resource Requests for Enhance Communication

Develop GIS data for all parks with trail difficulty rating (\$20,000)

Funded 2021

Working with Global Information Systems (GIS) Technicians to improve mapping information on parks and trails is work that Parks is carrying out amidst other emergent council priorities.

New Adult Program Guide (\$50,000/year)

Funded 2019 - ongoing

The Connections Older Adult guide specifically for adults 50+ years regularly produced and distributed to the community (2019) and neighbourhood housing groups and recreation centres increasing to 247,387 copies and three seasons of guides (2021) as we remain committed to providing information in print and online as we pivoted to Times and Saanich News distribution (2021).

User-friendly Trail Guide produced and distributed (\$50,000)

To be requested in 2023

Communication plan for reaching 75 years+ (\$10,000)

To be requested in 2023

Conclusion

Older Adult priorities have increased in representation due to the Older Adults Strategy approved by council in 2017. Over the four calendar years of this summary report (2018-2021), lack of full funding for the strategy, as well as the COVID-19 pandemic, have realistically kept us in year two of achieving all the goals and actions that were well thought out in the plan. There is still a lot to celebrate however and we eagerly anticipate continuing this work and achieving the strategy goals as we go through the final years of strategy development.



**PARKS, RECREATION
& COMMUNITY SERVICES**

Older Adults Strategy

YEAR FOUR SUMMARY REPORT 2018–2021

Over the four years of partial funding this strategy has achieved much, but there is still so many goals and actions that need funding for the strategy to achieve sustainable change for older adults at Saanich.

Programming continuum



New outdoor programs added! Birdwatching & Croquet (2018), FREE Guided Walks for 70 years + (2021) and Inspired in Nature: Forest Bathing and Creative Expression Pilot Program (2021).

Participated in the 2019 inter-municipal review of LIFE (Leisure Involvement for Everyone) program

Received two Island Health grants for older adult isolation (2019) & neurodiversity/respite programming (2018)

Partnered with University of Victoria to **review Take Heart Program** (cardiac risk reduction) (2019)

2019 **begin participation on inter-municipal and health working group of HARP** (Health and Recreation Partnership Older Adults Committee)

2021 **Dementia Friendly Victoria working group member**

New options for try out/introductory classes: Try Before you Buy Week (2019), FREE Older Adult Introductory Swim Lessons at Gordon Head (2021), FREE Inspired by Nature: Forest Bathing and Creative Expression Pilot Program (2021) and Walkers With Walkers Walking Strength/Skill/Confidence Building Program (2021).

Additional staffing for weight rooms added across all Saanich recreation centres! Supporting skill development of older adults, including **Free Weight Room Orientations, for 60+ years** (2019-on)

New multi-generational programming from: Community Response Network's two Intergenerational Dinners (2018), iPAL (Intergenerational Physical Activity Leadership program), Minds in Motion Intergenerational Choir (2019-2020), planning for Intergenerational Memory Café (2021).

Older Adults Programmer II increased to full time hours

One Older Adult Programmer I added part time. *Seeking the remaining Programmer Is required staffing to achieve strategy goals and Community Services Recreation Health position.*

Age-friendly spaces



Parks, Recreation and Community Services

Washroom Operations and Capitol Plan created (2019)

New Signage and Wayfinding Strategy for our recreation centres (2021)

Volunteer Greeters Program (2019-2021). Pause and visioning work, due to factors of the pandemic (2021). Three welcome desks purchased, Saanich Commonwealth Place (2019), Cedar Hill Recreation Centre (2020), Gordon Head (2021), one to go (2022). Vests, training program and one iPad to help Older Adults navigate online have been some of the supplies purchased.

Staff training! Workshops using a simulation suit and Alzheimer's Society of BC workshop (2018) addressed challenges older adults face as they age. *This is ongoing work that needs more older adult staff to achieve on an ongoing basis.*

Accessible outdoor walkway loops at Recreation Centres plan created and completed!

- Feltham Road to Gordon Head Recreation Centre completed pathway
- Accessible loops completed at Gordon Head Recreation Centre (2020) and Cedar Hill Recreation Centre (2021).





Collaboration

Island Health practitioners can now access recreation facilities with clients (2019)

Programmers attended the **Victoria Urban Reconciliation Dialogue's Event** (2020)

Saanich presents on **Innovative Local Government Programs at the BC Summit on Aging Conference** highlighting Saanich Older Adults Strategy (2019)

Inter-municipal NEAT (Neighbours Engaging in Activities Together) program offered at subsidized and non-market housing agencies (2019)

NEPT (Neighbours Engaging on Phones Together) (2021) continues during pandemic.

Introductory programs for older adult immigrants include recreation centre tours (2019) and introductory recreation programs (2020), delivered in partnership with the Inter Cultural Association.

- Paused due to the pandemic and lack of Zoom access for Saanich programmers in 2021, resuming 2022.



Enhance communication

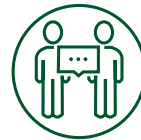
Older Adult Assistance Card (2019) available to community!

Older Adult Connections Activity Guide, specifically for adults 55+ years, is distributed to non-market housing and community groups (2019) and by 2021 to all Saanich News and Times Colonist readers with over two hundred forty seven thousand being delivered to homes in Saanich.

Free "Lifetime" 90 yrs + Monthly Access Pass more broadly marketed and communicated (2021) in our Connections Guide and branded content articles.

New! "Activity Talks", where anyone can ask an older adult related question (2021) to the older adult programming team! 65 older adults called in the first few weeks.

Communicating Together Survey (2021) 100 unique respondents ranging evenly, a few each age, from 55-78 years, and five people from 78-88 years. Shared how things were mid-pandemic, how they felt about Saanich's protocols and what was desired in the community and our programs at this time among other questions:

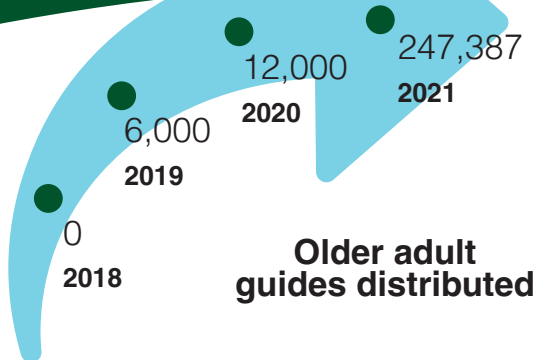


Communicating Together Survey summary:

- ✓ Highest "new barrier" due to the COVID-19 pandemic "physical health change" (20%)
- ✓ 60% very/satisfied, 20% neither satisfied or dissatisfied, 7% dissatisfied with COVID-19 safety protocols at Saanich Parks, Recreation and Community Services
- ✓ 14% dissatisfied with our online booking system
- ✓ 83% interested in opportunities to connect socially: with neighbours, game clubs/sport groups, other generations
- ✓ 20% interested in volunteering and more information about Indigenous cultures!
- ✓ 52% want to hear about art dance music and theatre opportunities and 32% wellness workshops
- ✓ When asked if we could offer more opportunities from home 64% said they would try an online fitness program if available
- ✓ 78% would try self-guided walking tours
- ✓ Over 60% said yes to guest speakers and neighbourhood activities and being outdoors in small groups

Interests were varied in line with what we see in our experiences with older adults. Opportunities to connect can be community wide with the right supports!





100
55-88 yr olds responded to 2021's Communicating Together Survey (2021)



41 Number of COVID-19 safety measures taken in 2019 to offer one older adult low intensity exercise class

1 Washroom Strategy completed

353 90+ yrs Free "Lifetime Access Pass" memberships issued (2017-2021)

2,000
Free social drop-in's (2019)

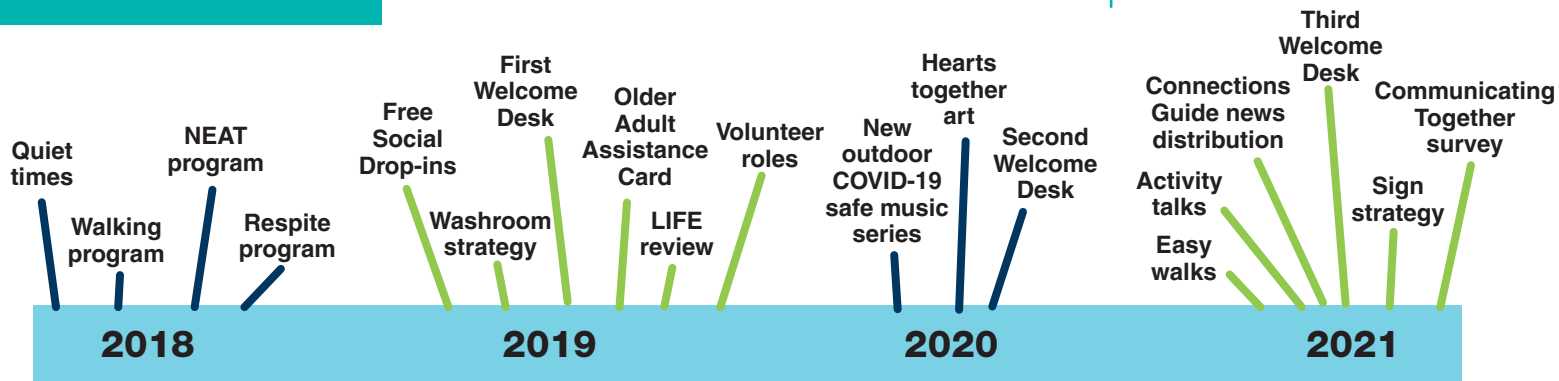
20% Say physical health change due to the pandemic is a new barrier for them (in Connecting Together Survey 2021)

5 times more FREE guided walks offered in 2021 than other years

1000
Days of pandemic challenges until reopen September 2021

65 Activity talks in one month connecting older adults to recreation services (2021)

1 Signage Strategy completed





The Corporation of the District of Saanich

REPORT

To: Parks, Trails and Recreation Advisory Committee
Healthy Saanich Advisory Committee

From: Graham Thomson, Acting Senior Manager - Recreation

Date: 3/15/2022

Subject: March 2022 Report

RECOMMENDATION

That the Parks, Trails and Recreation and Healthy Saanich Advisory Committees receive this report as information.

PURPOSE

The purpose of this report is to provide the Committees with an overview of the previous month's Recreation Division activities.

DISCUSSION

Cedar Hill Campus

Cedar Hill Squash Club hosted the 52nd Pacific Northwest Junior Squash Championships February 18-20. This tournament was a qualifier for the May 2022 Canadian Junior Championships, and is scheduled to take place at Cedar Hill Recreation Centre.

Lakeland Golf Management is the new operator of the Cedar Hill Golf Course effective April 1, 2022, following the retirement of Craig Rencher, Rencher Golf Services. Lakeland will manage all operational aspects of the course including pro-shop, driving range and lessons, as well as food and beverage concession services. They will respond to the current increasing demand for golf and provide opportunities for growth and public access.

"We are excited for the opportunity to partner with the District of Saanich to build on the great public golf history at Cedar Hill and look forward to welcoming golfers of all generations," said Lakeland President Harry Brotchie.

Lakeland brings extensive experience managing both resort and public courses, including municipal courses as well as courses in Provincial Parks in Saskatchewan and Manitoba. Lakeland also manages Waterton Lakes Golf Course within Waterton National Park, Alberta.

Gordon Head Community Recreation Centre

This year started with temporary restrictions from the PHO for COVID-19 for the closure of weight room and fitness programs. Programs have restarted with no restrictions on numbers or capacities. Patrons are returning to the centres and awaiting the next announcement from the PHO.

Staff are busy hiring spring break and summer camp staff while preparing for Spring Break camps (100% full registration). GHRC is offering a new camp offered - Lego Robotics and Science Camp with an excellent registration response.

Facility Projects: GHRC is preparing for a four month closure of the pools at GHRC in order to remediate the concrete slab in the mechanical room. Public swim, swimming lessons and rentals will be suspended from May-August 2022. Aquatic staff have been offered additional training to support their transition from the Gordon Head pool to Saanich Commonwealth Place during the pool closure period.

The remainder of the centre will remain open for weight room, fitness, preschool and all recreational programming. Information will be shared publicly in April 2022. Secondly, a tender is posted for a smaller construction project for the Feltham Room to create access to the pool deck as well as two pool side storage spaces.

With restrictions lifting, the pool will offer increased swim lesson programming after Spring Break including increased capacities per lesson. It is a busy time for Aquatics since after 75 years, the Canadian Red Cross just announced it will no longer support the Swim Lesson program. Gordon Head and SCP, like many other aquatic facilities across the country, are now evaluating alternate swim program options. This will be an exciting year for Aquatics as we plan to implement a new swimming and water safety program!

G.R. Pearkes Community Recreation Centre

The District of Saanich has initiated a review and analysis of community demand for arena ice and dry floor arena space. Through past engagement and feedback, ice remains in demand. This project seeks to better understand current and future demand of Arena (ice and dryfloor) in the District. This project was initiated in 2020, however the Covid Pandemic, and Slab replacement took priority during this time. The project was restarted in late 2021, and now Cornerstone Planning Group, a strategic planning consulting firm based in Vancouver, has been contracted to lead the study. The Project team is a mix of staff and consultants, and are currently meeting with Stakeholders to gather feedback from key groups (staff, existing users, potential users). In the coming months, a public, and user group survey will also be released. Project is expected to be completed by late 2022.

Facility Staff alongside of engineering staff have completed the Gold Slab and Elevator Replacement project. The Ice arena opened for operation in Sept 2021. As of the start of March, the new elevator and renovated fitness change rooms are complete and open to the public.

The Arena Operations team has seen several retirements and departures recently. BSW II (Arena Operators) have traditionally, been a hard to fill position, due to the technical tickets required for the role. Recreation staff are working closely with the HR team to explore new initiatives fill these positions now and into the future.

The Reception team have recently concluded a successful recruitment and hiring process. Two additional Casual staff will be brought on to support the observed increases in attendance.

Nearly all of the programs at GR Pearkes are running at (or near) capacity. This is especially true of Spring Break camps, and Skate lessons. Staff expect this demand to continue into the summer, and are recruiting to fill these roles. Postings are available online. Many of the available skating/hockey drop-in programs have increased back to near capacities, and are already close to pre-pandemic levels. The Programmer team continues to focus on Staff recruitment to support the Program offerings.

Uptake of Adult Fitness classes and drop-in have seen slower growth than Child 7 Youth programming, however participation rates are on the rise, and are expected to grow in the coming months with the removal of all Covid restrictions. Staff expect the renovated upper level and Fitness Change-rooms to support this growth.

Saanich Commonwealth Place


Several areas of programs and services resumed with expanded offerings and increased capacities. This includes weight-room drop-in programming, facility/room rentals and fitness classes. We are seeing an increase based on the public participation and demand.

Saanich Commonwealth Place (SCP) has introduced cycling programs. From Rise and Ride to Strength & Fusion a multitude of cycling needs are covered with 13 spin bikes and great instructors. One of the most popular fitness classes is now available six days a week at SCP.


Nearly all of the spring break camps are running at full capacity with large waitlists. The Programmer staff have been challenged to hire sufficient camp leader staff and continue making plans to kick off a safe and successful camp season.

The Aquatic Team continues to face a shortage of qualified staff. Despite this, staff have kept the pool deck running smoothly while seeing full capacity Fun Swims, large public demand and the return of High Performance Events. Although last minute adjustments have been made to our regular scheduling due to illness and staffing levels, the Aquatic team has been nimble and flexible to those impacts limited. A number of high profile events and meets are taking place this spring, including the Sting Dive Meet March 3 – 6, BC Provincial Swim Meet March 40 – 13 & the Canadian National Swim Trials April 2 – 10th.

Preschool Programs in the community continue to be in high demand. Kiddie Capers Preschool as well as all Registered Preschool Programming are running at full capacity. French for Little Learners Program has received a \$5000 grant from the Francophone Affairs Program in order to continue to support the delivery and material for this program.

Prepared by:  _____

Graham Thomson, Acting Sr Manager, Recreation

Approved by:  _____

Suzanne Samborski, Director, Parks & Recreation



February 10th, 2022

District of Saanich Mayor and Council
770 Vernon Ave, Victoria, BC, V8X 2W7
Email: council@saanich.ca

Summary of Request to Council:

The Nature Trails Society (NTS) seeks Council's general endorsement of the proposed "Coastal Connector Trail", a continuous nature trail from Cordova Bay to Finlayson Arm, and an opportunity to meet with District of Saanich staff to discuss your interests and plans. From this discussion, we seek to build a mutually beneficial partnership and identify route options that would both achieve NTS' continuous trail vision and the District's parks and active transportation goals. If a viable route is agreed upon, we could develop a joint implementation plan.

Dear Mayor Haynes and Council,

I am writing on behalf of the Southern Vancouver Island [Nature Trails Society](#) (NTS).

Further to our correspondence in 2019 and a response letter from the District of Saanich dated Sept 10, 2019 in support of a BC Real Estate Foundation funding proposal, this is an update on our **Coastal Connector Trail** initiative.

The proposed Coastal Connector Trail (CCT) will link various existing natural-surface trails managed by multiple jurisdictions with new connectors to develop a continuous nature trail across the Saanich Peninsula (from Finlayson Arm to Cordova Bay). This sea-to-sea trail concept is estimated at 18-20 km long and would cross through the District of Saanich. Please see **Figure 1** below for an overview of several options for the proposed trail network. The CCT could become a valued recreational and active transportation greenway.

Our goal is to promote safe and sustainable outdoor recreation options by connecting existing parks and communities by constructing new trails between them. This trail network could provide connections between the following parks on the Saanich peninsula:

- Several Saanich parks.
- Elk/Beaver Lake Regional Park
- Francis/King Regional Park,
- Mt Work Regional Park,
- Thetis Lake Regional Park, and
- Gowlland Tod Provincial Park.

The proposed route passes through three local government jurisdictions (View Royal, Highlands and

Saanich), CRD parks, public, private and First Nation lands, making consultation and partnerships of the utmost importance.

In this first phase of the project, NTS is engaging relevant jurisdictions to establish a common vision before we investigate the feasibility of one or more routes. We received support from the District of Highlands Council on July 19, 2021 ([link](#)) and the Town of View Royal on December 14, 2021 ([link](#)). We have also met with the CRD Parks Department to discuss prospective routes. In parallel, we have initiated communications with First Nations communities with traditional territories that intersect with the general routing of this proposed trail.

Following initial engagement and depending on the priorities of individual local governments, we plan to lead (or support local governments) with further investigation of one or more potential routes for this continuous trail by confirming land use objectives, conducting detailed surveys and identifying the interests of landowners. Trail use, e.g., hiking, trail running, mountain biking, and horseback riding, will be aligned with policies and management plans of landowners and managers, including Saanich Parks, BC Parks and CRD Parks. We are familiar with relevant documents like the CRD Regional Parks Mountain Biking Guidelines (2021).

This project has the potential to support Saanich's vision for a liveable community by including strategies related to mobility, open space and parks, and green/blue spaces. Coordinating this trail network could align with seven strategies and eight supporting actions in the *2016 Saanich Active Transportation Plan*. Additionally, this initiative could incorporate specific goals in the Official Community Plan and relevant Local Area Plans.

NTS has experience working with private and public landowners and volunteers on other projects, which reflect high standards for safety and sustainability, including the municipalities of Langford, Highlands and View Royal, BC Parks, CRD Parks and Power To Be organization.

We have an active Board of Directors with a strong foundation in governance, an expanding membership base, a paid Executive Director, and a large network of volunteers. See our website for more details: <https://naturetrailssociety.com/meet-the-board>. We also have informal connections with over 2,000 members of partner organizations, such as the Prairie Inn Harriers running club, who were instrumental in the land purchase to connect Thetis Lake with Mount Work.

NTS is an independent not-for-profit society and a registered charity. Our **vision** is a: “*world-renowned network of multi-use trails with abundant access, that inspires people to engage with the natural world and respect the environment*” and our **mission statement** is to: “*champion, build, and connect safe, enjoyable, and sustainable nature trails, by collaborating and working closely with diverse partners*”. This project aligns with our vision and mission, and we hope it also does for Saanich.

I look forward to your response to provide a presentation to Council and/or to meet with staff to discuss a potential trail in the District of Saanich.

Sincerely,

Andrew Pape-Salmon
Director, Southern Vancouver Island Nature Trails Society
andrewpape@shaw.ca
Tel: 250-592-7017

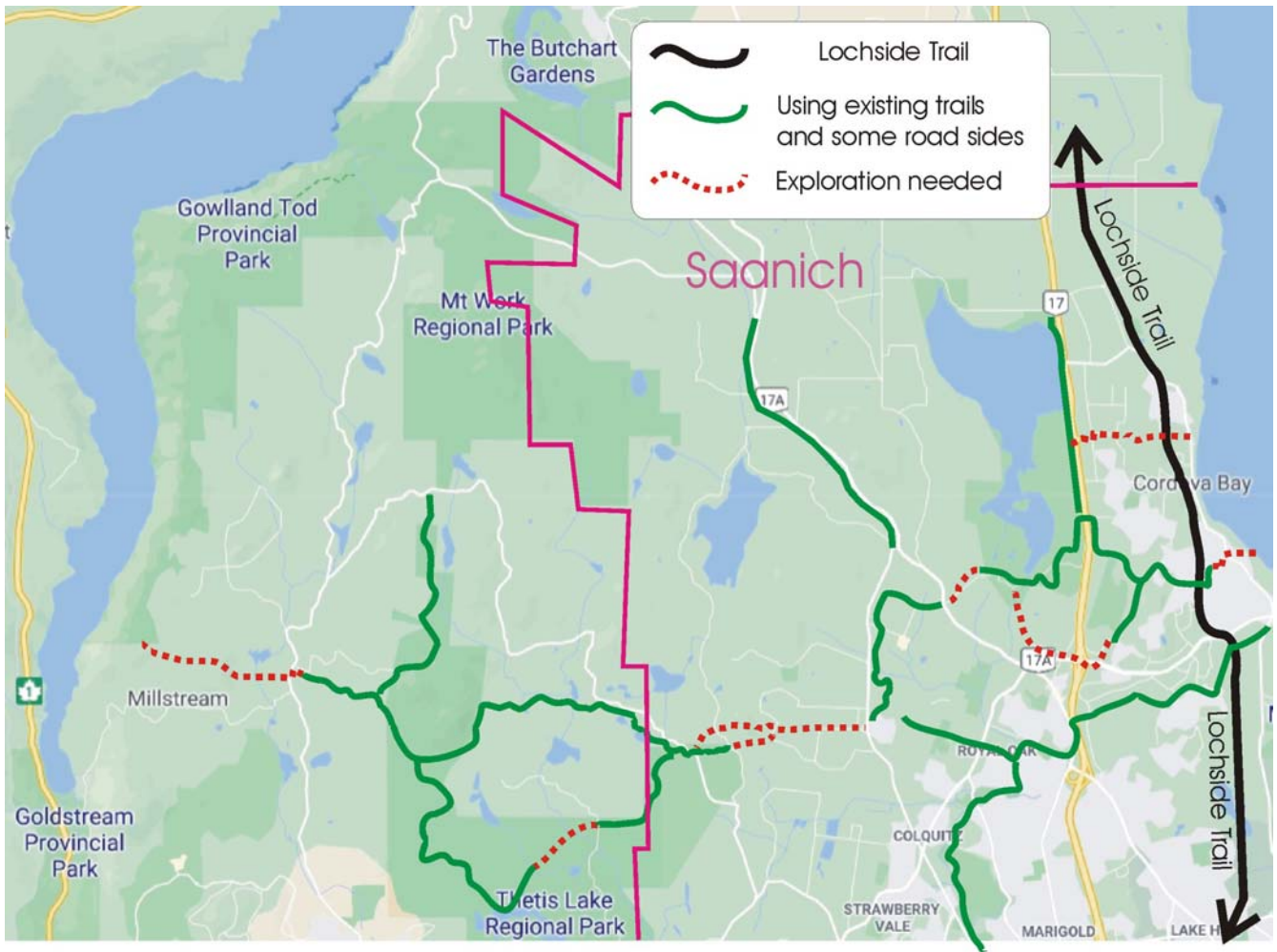


Figure 1. Coastal Connector Trail General Vision and Route Options



The Proposed Coastal Connector Trail Initiative

Presented to the Mayor and Council of the
District of Saanich

February 2022

By the Southern Vancouver Island Nature Trails
Society (Nature Trails Society)

Executive Director, Daniel Cammiade

The Proposed Coastal Connector Trail

- ▶ A continuous, 15-20 km, sea-to-sea trail, from Cordova Bay to Finlayson Arm
- ▶ Comprised of existing trails managed by multiple jurisdictions
- ▶ Some trails would need to be constructed
- ▶ Trail types would align with policies of landowners and managers e.g., walking, running, biking, equestrian
- ▶ **Could connect** Goldstream Provincial Park, Gowelland Tod Provincial Park, Mt. Work Regional Park, Thetis Lake Regional Park, Francis King Regional Park, Elk and Beaver Lakes Regional Parks, several Saanich parks

Our Request

The Nature Trails Society seeks Council *endorsement* to meet with the District of Saanich staff to discuss the proposed "Coastal Connector Trail"

Our future steps include working to:



collaborate on identifying and engaging stakeholders,



engage the CRD and other landowners,



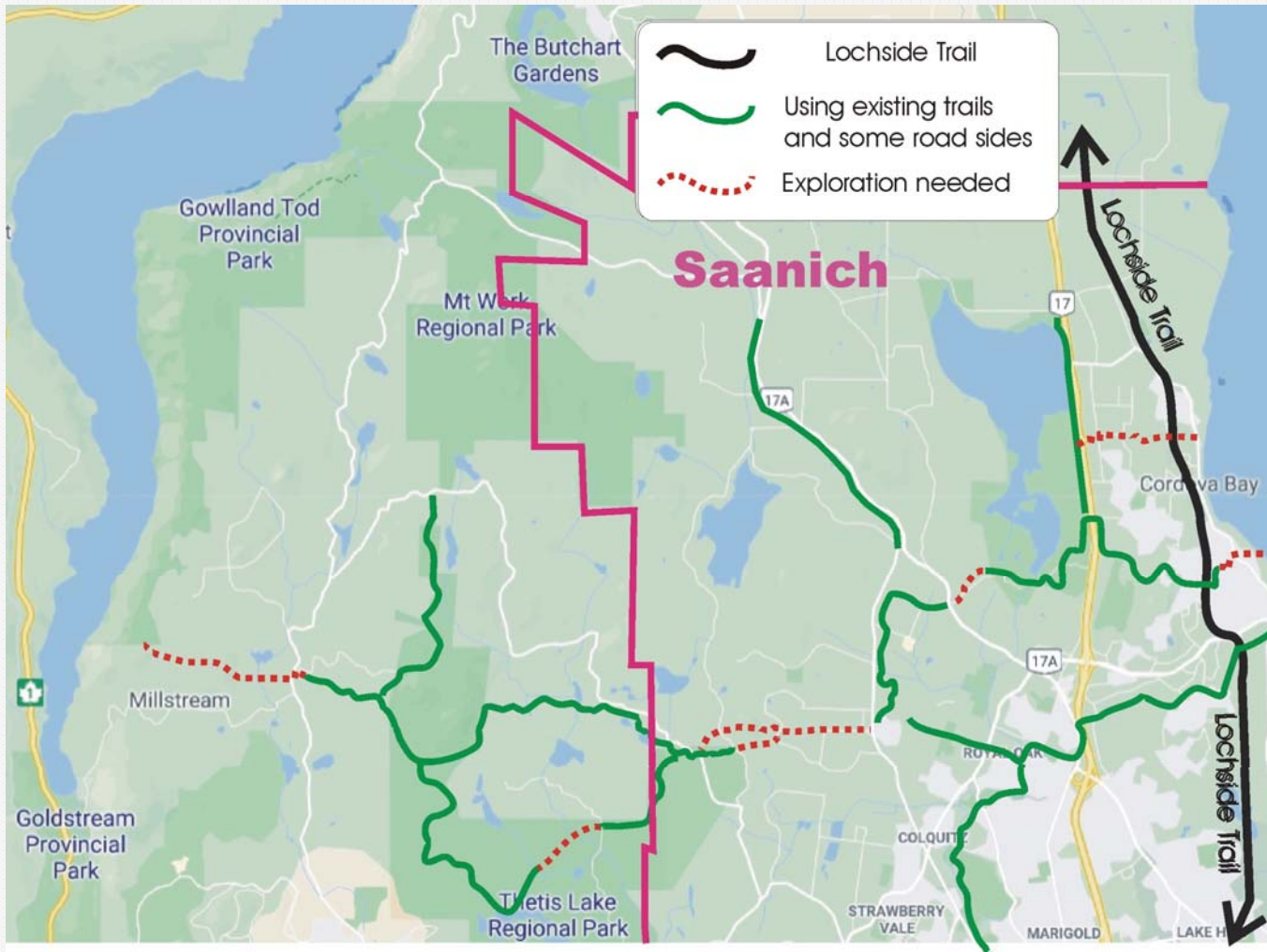
consider route options within municipal boundaries,



and if viable, establish a business plan and partnerships for the trail.



Concept of the Coastal Connector



Aligns with Saanich Plans

- ▶ From the [Saanich Official Community Plan](#) (2008)
 - ▶ Greenway to link greenspaces (4.1.2 Sustainable Ecosystems)
 - ▶ Cross-jurisdictional greenway (4.2.9 Mobility)

- ▶ From the [Parks Recreation & Culture Master Plan](#) (2013)
 - ▶ Plan an East-West multi-use trail (Objective 1, Initiative 6)

Next Steps for the Coastal Connector

- ▶ Step 1 Consultation and Collaboration with Relevant Jurisdictions
 - ▶ Municipalities
 - ▶ CRD
 - ▶ First Nations
 - ▶ BC Parks
- ▶ Step 2 Investigation and Mapping of Possible Trail Routes
- ▶ Step 3 Outreach to Private Landowners
- ▶ Step 4 Development of Business Plan and Partnerships
- ▶ Step 5 Fund Raising and Implementation



Southern Vancouver Island Nature Trails Society



Vision

A world-renowned network of multi-use trails with abundant access, that inspires people to engage with the natural world and respect the environment.



Mission

Champion, build, and connect safe, enjoyable and sustainable nature trails, by collaborating and working closely with diverse partners.

About us



- ▶ Established in 2015 - an independent not-for-profit and registered charity
- ▶ Promotes safe, sustainable, authorized, natural surface trails
- ▶ Builds trails in accordance with the International Mountain Bike Association guidelines and Whistler Trail Standards using volunteer and paid personnel
- ▶ Experience designing and building trails in the area.
Examples include parts of the Chilco Park Trail, Electric Avenue, Juan de Fuca Trail, Langford Skirt and Playground Trails, Langford South Point Bike Park and walking trails, and the Power-to-Be trail for people with disabilities
- ▶ Works collaboratively with landowners and managers, First Nations, user groups, residents and all levels of government
- ▶ <https://naturetrailssociety.com/>

Report

To: Parks Trails and Recreation Committee
Date: 3/21/2022
Subject: Implementation of Further Action Items - Outdoor Pickleball Courts

RECOMMENDATION

That PTR receive for information the following step related to the Pickleball courts at Tolmie Park:

1. Updated schedule for Pickleball at Tolmie Park
2. Locking of Gates at Tolmie Park Pickleball Courts
3. Signage for the Tolmie Park Tennis Courts
4. Future Booking System for dedicated outdoor pickleball courts

PURPOSE

To present next step action items that parks will be implementing (as approved by Council on October 4, 2021) to help alleviate the ongoing issues associated outdoor pickleball courts in parks.

DISCUSSION

Current Issue:

The two courts at Tolmie Park, installed in 2016, were the first purpose built outdoor pickleball courts in the Capital Region. Prior to this time, pickleball was played on tennis courts with lines painted for both sports (11 of Saanich's 34 tennis courts [32%] have pickleball lines). Two additional dedicated pickleball courts were built in 2017 at McMinn Park, which also has two shared courts.

In early 2017, parks staff began hearing complaints from residents living in proximity to the Tolmie Park courts that there was a noise problem. Since then, residents who live adjacent to both Tolmie and McMinn Parks have made ongoing complaints about noise coming off the courts. The noise generated at Tolmie Park is more acute since the courts are much closer (22 meters) to neighbouring homes, whereas the closest home to the McMinn Courts is 76 meters away. Noise complaints from parks where pickleball players share tennis courts has been minimal which we assume is due to the lower levels of use. In 2018, acoustic fencing material (Acoustifence) was installed at the courts in Tolmie Park at a cost of \$6,776 plus staff time to install. Currently the only noise mitigation at the McMinn Park courts consists of a 'poly' tarp installed by players, which a couple of neighbours have stated has helped deflect some of the noise. However, the tarp is not considered an ideal permanent solution by staff. Staff have also become aware of the pressure on parking that pickleball typically generates.

At the October 4, 2021 staff prepared a report to Council on the Pickleball Noise Issues and Possible Mitigation Measures. Council approved the proposed actions and indicated that staff should work through the items and provide updates to the PTR committee.

At the January 2022 PTR meeting, staff reported back that their first step, which was trialling sound mitigation panels at Tolmie Park, did not dampen the sound significantly in this situation. This set of panels will now be installed at McMinn Park to determine if they will help with the situation at that park. PTR agreed that staff should proceed implementing other approved action items, which are as follows:

NEXT STEPS

1. Schedule

Updated Pickleball Schedule: Tolmie Park (41 hours per week/53% of summer schedule)						
Mon	Tues	Wed	Thurs.	Fri	Sat	Sun
9am to 8pm	CLOSED	9am to 8pm	CLOSED	9am to 8pm	9am to 5pm	CLOSED

- Effective April 4, 2022
- Represents approximately 50% of playable summer hours (currently hours posted for Pickleball are 9a.m. to 8 p.m. 7days a week and the gates are not locked)

2. Locking of Gates

- Effective April 4, 2022
- Security company will open and close gate – exact time not guaranteed but typically locked/unlocked within 15 minutes to ½ hour of posted time.

3. Signage at Tolmie Park Tennis Courts

- Courtesy signs asking players to refrain from playing pickleball at the tennis courts have been installed.



4. Booking System

i. Booking System

- Implementation later this spring
- Online only with no drop-in registration options
- Rolling date – 7 days
- Match three (3) day cancellation policy as per all Recreation Programs
- Only name collected is the person who books the court
- Standard waiver – attached to the receipt (the same as other park permits) – *waiver to include not weather dependant and that gates will not be opened on snow days and no refunds offered on those days.

ii. Court Designation

- Tolmie Park: Court 1 & Court 2
- Possibility to implement in the future: McMinn Park Court 1 & 2
- Court numbering signs are required

iii. Booking Times:

- 1-hour increments with a 2-hour Maximum per person, per day
- No gaps between users for clearing out and load in
- Block book for mornings (9 a.m. to 10 a.m.) so no one is booked at 9 a.m. in case the gate is not opened on time

iv. Charges:

- Offered for free to start as a pilot, fees and charges would be applied in future; similar to Oak Bay

v. Coordination and Troubleshooting

- Players to contact the parks office (250) 475-5522 or parks@saanich.ca

vi. Maintenance/Service Levels:

- As per usual, leaves blown off the courts once per month
- Request for service for other repairs/issues

5. Advertising

- Posters in Park
- Notices on Facebook page

- Parks and Recreation Newsletter
- Notice to Pickleball Association

FINANCIAL IMPLICATIONS

All associated costs will be absorbed into the 2022 Parks operating budget included \$1,100 for locking f gates and \$500 to update signage and marketing.

As with any new program, there will also be an impact on staff time which will be required to manage this program (website, Active-Net links, communications, maintenance calls etc.)

CONCLUSIONS

The community surrounding outdoor pickleball courts has clearly expressed the desire for Saanich to undertake some immediate measures to assist with the noise impacts of the courts until a new location for alternate courts at Tolmie Park are found. Finding appropriate locations for new courts, and then constructing them could take approximately two (2) years.